



visions meet solutions

NAVN :
STILLINGSBETEGNELSE : Product Quality Assurance Technician
DIREKTE REFERENCE TIL : Brian Pasco (Process Excellence Manager)

Key Roles and Responsibilities

- Build close and trusting working relationships with all suppliers and customers for assigned products.
- Interpret and implement customer quality assurance standards.
- Develop internal processes and procedures that deliver a crafted product with a right first-time philosophy.
- Take responsibility for and drive initiatives that improve and satisfy internal and external customer quality KPI's.
- With the support of the relevant Technical Product Manager, provide guidance and support on a day to day basis, for the internal production team on all product quality matters.
- Liaise with suppliers, KP internal team and assigned customers for the timely closure of both internal and external quality concerns.
- Develop, recommend and implement corrective and preventative actions for internal and external quality concerns.
- Responsible for supplier development to achieve agreed KPI's that include but not limited to supplier PPM performance and quality concern resolution (8D closure).
- Provide timely and accurate updates or reports as required for the efficient and effective running of the quality department.
- Collect, compile and analyse statistical quality data.
- Responsible for the use and upkeep of relevant document management systems.



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Key Preferred Experiences

- Working in an ISO 9001-2015 environment. (TS 16949 would be an advantage).
- Working within a high precision and complex engineering environment.
- Experience of end to end quality development (from supplier base through to end user).
- Certifications an advantage, including Quality Auditor, Quality Engineer, Quality Improvement Techniques, Six Sigma.
- Experience of 8D and other formal problem-solving techniques, including experience of implementing CAPA.
- Quality inspection, auditing and testing experience.
- Strong computer skills including Microsoft Office, QA applications and data bases (QDA experience an advantage).

Key Competences

- Attention to detail
- Communication skills, verbal and written
- Fluent in Danish and English
- Data collection, management and analysis
- Problem analysis and solving
- Decision making
- Planning and Organisation